

Institute for Healthcare Improvement (IHI) IHI Open School

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Disability-Competent Care

Using lessons from the Disability-Competent Care Learning Community, a rehabilitation center makes important changes in their care system to better meet patient needs »

FOCUS AREAS

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On Profile – Select Resident/Intern as Primary Role

Personal Contact Information

This information will be used for enrollments in IHI programs and other interactions with IHI. If you use certain features of ihi.org, IHI may make some of your personal contact information publicly available. (See [Terms of Use](#) for details.)

Primary Role*

Address Line 1*

Address Line 2

City*

Country*

State/Province/Region*

Zip Code*

Phone

Student Information

Students may be eligible for special programming and discounts.

Check this box if you are a full-time or part-time student.

Select Education - IHI Open School –



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IHI Open School Online Courses

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Overview

The IHI Open School offers more than 30 online courses. Through narrative, video, and interactive discussion, the courses create a dynamic learning environment to inspire students and health professionals of all levels.



Ready to start taking the courses? [Click here to begin.](#)

Certificates and Continuing Education

The Open School online courses offer more than 35 continuing education credits for nurses, physicians, and pharmacists; Maintenance of Certification (MOC) Part 2 for select medical specialty Boards; and a Basic Certificate in Quality and Safety.

To track your progress toward these goals or to claim certificates and credits, visit the "Certificates" tab when you're in the courses or go to IHI's central [Certificate Center](#).

Basic Certificate in Quality & Safety

Earning the Basic Certificate in Quality and Safety boosts your knowledge and skills — and proves to employers you're serious about changing health care for the better. To receive the Certificate, you must complete the following 13 Open School courses: *QI 101–Q105, PS 101–105, TA 101, PFC 101, and L 101*. When you enter the courses, the required modules are indicated with an *asterisk.

Improvement Capability	Patient Safety
<p>QI 101: Introduction to Health Care Improvement</p> <p>QI 102: How to Improve with the Model for Improvement</p> <p>QI 103: Testing and Measuring Changes with PDSA Cycles</p> <p>QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools</p> <p>QI 105: Leading Quality Improvement</p>	<p>PS 101: Introduction to Patient Safety</p> <p>PS 102: From Error to Harm</p> <p>PS 103: Human Factors and Safety</p> <p>PS 104: Teamwork and Communication in a Culture of Safety</p> <p>PS 105: Responding to Adverse Events</p>
Triple Aim for Populations	Person- and Family-Centered Care
<p>TA 101: Introduction to the Triple Aim for Populations</p>	<p>PFC 101: Introduction to Person- and Family-Centered Care</p>
Leadership	
<p>L 101: Introduction to Health Care Leadership</p>	

Courses

Certificates

 IHI Open School Online Courses

Improvement Capability

- QI 101: Introduction to Health Care Improvement*
- QI 102: How to Improve with the Model for Improvement*
- QI 103: Testing and Measuring Changes with PDSA Cycles*
- QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools*
- QI 105: Leading Quality Improvement*
- QI 201: Planning for Spread: From Local Improvements to System-Wide Change
- QI 202: Addressing Small Problems to Build Safer, More Reliable Systems
- QI 301: Guide to the IHI Open School Quality Improvement Practicum